

## Background

Healthcare delivery system in Europe is facing challenges which cover a wide range matters.

These can be summarised recalling the goal to deliver better and more efficient healthcare services through Information and Communication Technology.

At EU level, the introduction of ICT services is facilitating access to healthcare, whatever the geographical location, also breaking down barriers, enabling health service providers (public authorities, hospitals) from different Member States to work more closely together.

eHealth systems can make it simpler to organise and carry out treatment abroad and improve cross-border healthcare service in the context of the citizens mobility across Europe.



European Commission  
Information Society and Media

The NETC@RDS Conference is organized in the frame and with the support of the eHealth Week 2011 – World of Health IT Conference.

Registration at the NETC@RDS Conference can be made through  
[www.worldofhealthit.org](http://www.worldofhealthit.org)

Attendance registering at the eHealth Week 2011 can freely access to the NETC@RDS Conference.

**10 May 2011**  
eHealth Week 2011  
Budapest

Venue:  
Syma Centre  
-1146 Budapest, Dósza György út 1  
Hungary

[www.netcards.eu](http://www.netcards.eu)

NETC@RDS

**10<sup>th</sup>  
ANNIVERSARY  
CONFERENCE**

NETC@RDS: sustainable  
services for cross-border  
citizens mobility

**10 May 2011**  
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## The NETC@RDS project

The NETC@RDS project, whose idea originated in 2001, **is one of the pioneer initiatives** launched at EU level aimed at providing impulse to the implementation of a technical infrastructure to facilitate unplanned medical treatment of EU citizens who provide evidence of entitlement outside their home country. Started in 2007 with the scope to achieve the initial deployment of electronic processing of the European Health Insurance Card (EHIC), the current project phase has been addressing a number of distinct services including:

- Automated data capture either from the EHIC or from some national/regional electronic ID/Health Insurance smart cards for patient identification.
- Cross-border on-line and real-time verification of patient entitlement through national portals. Secure access to the national portal based on domestic procedures for hospital clerks or health practitioners.
- Security audit and certification procedures.
- Data provision for statistic purposes and potential subsequent back-office interstate billing.

The operational service is presently deployed in **17 Member and other States**, tested, validated and demonstrated in **MORE THAN 600 SERVICE points / workstations** (in hospitals, pharmacies, GPs offices, ambulatories) served across the participating countries. In case of EHIC no show or the EHIC expiry date is over some national/regional e-ID cards issued by the responsible government authorities of the participating partners can be accepted. Further, an online verification – via the NETC@RDS national portals – provides assurance to support acceptance procedures for both health insurances and health care providers.

The safeguard and continuity of the provided services and national portals are actually under the attention of the project partners which are laying the basis for a **self-sustainable business model for the mid and long term run**. Thus, beyond the current project Initial Deployment and Investment phase, valuable benefits in kind to citizens could be measured whereas substantial costs savings are expected from public administrations, statutory health insurance organizations, hospitals and ambulatory care offices. The NETC@RDS results, including the ambition to make the project infrastructure compatible with the national/regional healthcare ICT infrastructure of the participating countries, are now presented for the consideration of the European and national regulatory bodies with the aim of contributing to advance in the field of ICT solutions for cross-border healthcare services. Furthermore, the **project achievements** – portal infrastructure, security policy, SW applications, on-line validation check, e-ID authentication, up and running service units – are proposed for **possible synergies with other EU large scale initiatives** – namely ePSOS and STORK – and standardization activities – such as the electronic exchange of social security information (EESSI) – addressing electronic data exchange for borderless healthcare. Bringing **increased quality and effectiveness of healthcare services** for individuals, providers and statutory organizations; **improving access to healthcare systems** in the different European regions; contributing to the **implementation of cross-border care and continuity of care**: these are some of the cornerstones around which the NETC@RDS Conference is targeted and represent the strategic perspectives upon which to address the eHealth challenges.

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### Programme

*Moderator:*  
Marjan Suselj  
ZZZS Health Insurance Institute of Slovenia

16:45>17:00

#### **Introductory note**

MD. András Jávor, *Secretary of State*  
Ministry of National Resources  
Paul Timmers, *European Commission DG*  
INFSO (tbc)

17:00>17:15

#### **The NETC@RDS services: from pioneering to sustainability**

Noël Nader, *Project Coordinator*  
Gie Sesam-Vitale

17:15>17:30

#### **The business reason for international services**

John Stevens, *CZ Healthcare Insurance,*  
The Netherlands

17:30>17:45

#### **Contractual arrangements for the sustainability of the NETC@RDS services**

Gerhard Brenner  
ZTG Germany

17:45>18:00

#### **Potential standard for cross-border interoperability**

Stéfane Mouille  
Gematlo

*Moderator:* Paul Timmers,  
*European Commission DG, INFSO (tbc)*

**Round Table**  
18:00>18:35

#### **Panel discussion on users expectations, opportunities and lessons learnt**

Andrzej Strug, *NFZ Healthcare Insurance,*  
Poland  
Christopher Hermann, *Board, AOK Baden-*  
*Württemberg*  
Line Kleinebreil,  
*European Georges Pompidou Hospital, Paris*

*Conclusion*